

EXPRESS CALL

800-338-1904



With **TTCU Express Call** you can get account information 24/7. Voice prompts will guide you through the program. You will only receive prompts for products you currently have with the Credit Union.

STEPS FOR ENROLLMENT IN EXPRESS CALL:

STEP 1: Begin the Enrollment Process by Pressing (*)

STEP 2: Enter your Member Number

STEP 3: Enter your PIN; this will be the last 4 digits of your SSN

STEP 4: Verify your phone number

STEP 5: Choose (3) Challenge Questions for Security Verification

STEP 6: Choose/Record a Personalized Message for Security Verification

STEP 7: Set up NEW Telephone Banking PIN

EXPRESS CALL OPTIONS:

BALANCES OR TRANSACTION HISTORY (PRESS 1)

- *Options for accounts will vary per member and will be tailored to only the account types that you have with TTCU*

TRANSFERS AND LOAN PAYMENTS (PRESS 2)

- *Options for accounts will vary per member and will be tailored to only the account types that you have with TTCU*

MORE OPTIONS (PRESS 5)

- For Locations (PRESS 1); Enter ZIP Code
 - For Branch Locations (PRESS 1)
 - For ATMs (PRESS 2)
 - For All Locations (PRESS *)
- For More Options (PRESS 6)
 - Personal Preferences (PRESS 1)
 - Change Phone (PRESS 3)
- Repeat (PRESS 7)